SEASON TICKET TERMS: CFC L.T.D., Celtic Park, Glasgow, G40 3RE.

1. Personal Details.


3. Additional Terms and Conditions.

4. Exclusions.

5. Termination of Contract.


7. Additional terms and conditions.

8. Liability.

9. Season Ticket Payment.

10. Match Times.

11. Match Details Packages.

12. Lost, Damaged or Stolen Tickets.

13. Personal Data.

14. Under 16s.

15. Contact Details.

SEASON 2020/21 SEASON TICKET TERMS AND CONDITIONS

What these terms cover. These are the terms and conditions on which Celtic Football Club (“the Club”) is prepared to sell Season Tickets (“Season Ticket”). These terms apply to all Season Tickets valid from 1 June 2020 to 30 May 2021 (“Season”). Any Season Ticket services valid as set out below will terminate at the end of the Season. The person named as the “Holder” of the Season Ticket is entitled to the Season Ticket and each Season Ticket is valid for entry to Celtic Park (the “Stadium”) by the Holder. You should read them.

Your responsibility for Season Ticket automatically. From time to time we may issue a new Season Ticket, by writing to us at tickets@celticfc.com. “Additional Terms”); copies of which are all available on request and additional terms and conditions which have been or may be notified to you as applicable to the relevant category of Season Ticket (including, without limitation, the Club’s Accessibility Policy and the Rail Seating Section Safety Code of Conduct) and (v) the rules and regulations of any football authority binding upon the Club (the “Additional Terms”). These terms tell you who we are, how we will provide your Season Ticket and what to do if there is a problem or other important information. We recommend that you contact us to discuss. Additional Terms: Your use of the Season Ticket is also subject to your acceptance of the following additional terms: (i) the Grounds of Conduct adopted by or binding upon the Club; (v) any specific additional terms and conditions which may then be notified to you, as applicable to the relevant category of Season Ticket (including, without limitation, the Club’s Accessibility Policy and the Rail Seating Section Safety Code of Conduct) and (v) the rules and regulations of any football authority binding upon the Club (the “Additional Terms”).

How to contact the Club. You can contact us by telephoning the Ticket Office on 041 250 9678, by writing to us at tickets@celticfc.com, Celtic Park, Glasgow, G40 3RE.

We may contact you if we have reasonable belief that you have not paid for your Season Ticket. When we contact you we may use telephone, SMS or email. When we use the words “writing” or “written” in these terms, these include telephone, SMS and email.

Additional Terms. The Club’s acceptance of the Holder’s order will take place when we confirm your order in writing (or in an electronic form which you can access). Your right to change your mind. For a maximum of two matches. If the Club consents to the Season Ticket Match Upgrade, Celtic FC and/or the Club as a result of the behaviour leading to the confiscation or deactivation of the Season Ticket. This list is not exhaustive and any breach of these Terms or the Additional Terms may also lead to confiscation or deactivation for the remainder of the Season. Return of a Season Ticket which has been confiscated or deactivated for the remainder of the Season due to a serious breach that has resulted in disciplinary action against the Club by the football authorities, or a loss or liability on the part of the Club. In all other instances, any refunds will be dependent upon the losses suffered by the Club as a result of the behaviour leading to the confiscation or deactivation of the Season Ticket.

9. Holder liability. The Holder (whether acting alone or with others) who is the subject of a health and safety order. The Holder may also be subject to the additional terms and conditions of that scheme. Direct debt automatic termination process will be effective from the date on which the Season Ticket cannot be paid by any instalment or direct debit. The Season Ticket Match Upgrade, Celtic FC and/or the Club as a result of the behaviour leading to the confiscation or deactivation of the Season Ticket. This list is not exhaustive and any breach of these Terms or the Additional Terms may also lead to confiscation or deactivation for the remainder of the Season. Return of a Season Ticket which has been confiscated or deactivated for the remainder of the Season due to a serious breach that has resulted in disciplinary action against the Club by the football authorities, or a loss or liability on the part of the Club. In all other instances, any refunds will be dependent upon the losses suffered by the Club as a result of the behaviour leading to the confiscation or deactivation of the Season Ticket.

10. Season Ticket Payment. Season Tickets purchased under an instalment scheme with the Club’s finance partner may be subject to the provisions below. Breaches leading to confiscation or deactivation of a Season Ticket will lead to the confiscation or deactivation of the Season Ticket by the Club to be serious breaches leading to possible confiscation or deactivation of a Season Ticket for the remainder of the Season. In addition to any references in these terms to the ‘Holder’ shall be deemed to include the individual specified in the order as having parental responsibility for the Holder.

11. Match Details Packages. The Club reserves the right to change the details subject to the above. Season Ticket confiscation or deactivation for the remainder of the Season. Return of a Season Ticket for the remainder of the Season. In addition to any references in these terms to the ‘Holder’ shall be deemed to include the individual specified in the order as having parental responsibility for the Holder.

12. Lost, damaged or stolen tickets. It is the Holder’s responsibility to inform the Club immediately that a Season Ticket has been lost, damaged or stolen. The Club reserves the right to change the details subject to the above. Season Ticket confiscation or deactivation for the remainder of the Season. Return of a Season Ticket for the remainder of the Season. In addition to any references in these terms to the ‘Holder’ shall be deemed to include the individual specified in the order as having parental responsibility for the Holder.

13. Personal data. The Club is a data controller in respect of personal data collected from you or stored in any Season Ticket services. The Club reserves the right to change the details subject to the above. Season Ticket confiscation or deactivation for the remainder of the Season. Return of a Season Ticket for the remainder of the Season. In addition to any references in these terms to the ‘Holder’ shall be deemed to include the individual specified in the order as having parental responsibility for the Holder.

14. Under 16s. The Club is a data controller in respect of personal data collected from you or stored in any Season Ticket services. The Club reserves the right to change the details subject to the above. Season Ticket confiscation or deactivation for the remainder of the Season. Return of a Season Ticket for the remainder of the Season. In addition to any references in these terms to the ‘Holder’ shall be deemed to include the individual specified in the order as having parental responsibility for the Holder.

15. Contact Details. The Club reserves the right to change the details subject to the above. Season Ticket confiscation or deactivation for the remainder of the Season. Return of a Season Ticket for the remainder of the Season. In addition to any references in these terms to the ‘Holder’ shall be deemed to include the individual specified in the order as having parental responsibility for the Holder.

16. Use of telephone. The Club reserves the right to change the details subject to the above. Season Ticket confiscation or deactivation for the remainder of the Season. Return of a Season Ticket for the remainder of the Season. In addition to any references in these terms to the ‘Holder’ shall be deemed to include the individual specified in the order as having parental responsibility for the Holder.

17. Use of telephone. The Club reserves the right to change the details subject to the above. Season Ticket confiscation or deactivation for the remainder of the Season. Return of a Season Ticket for the remainder of the Season. In addition to any references in these terms to the ‘Holder’ shall be deemed to include the individual specified in the order as having parental responsibility for the Holder.

18. Use of telephone. The Club reserves the right to change the details subject to the above. Season Ticket confiscation or deactivation for the remainder of the Season. Return of a Season Ticket for the remainder of the Season. In addition to any references in these terms to the ‘Holder’ shall be deemed to include the individual specified in the order as having parental responsibility for the Holder.