

# SEASON 2020/21 HOME CUP TICKET SCHEME



The deadline to join the Home Cup Ticket Scheme ("HCTS") for Season 2020/2021 is Friday, 31st July 2020.

If you join or remain on the HCTS for 2020/21, you will automatically be charged for and issued a ticket for ALL League Cup, Scottish Cup, UEFA Champions League and UEFA Europa League matches PLAYED AT CELTIC PARK, except where Celtic Park is being used as a neutral venue (subject to availability and the following sentence). Season Ticket Holders in the HCTS seated in sections 115 to 118 (inclusive), half of section 416, and section 417 to 419 (inclusive) do not qualify for any home cup competition match against Rangers FC. Please note, members of the HCTS are not guaranteed a ticket to purchase for these matches.

If you were a member of the HCTS in 2019/20 and paid by Direct Debit and still have the instruction set up, we will automatically transfer your membership for 2020/21. We will continue to charge you automatically and issue you tickets for the matches highlighted above in the following seasons while you continue to hold your Season Ticket.

You can opt out of the HCTS by contacting us at Celtic Ticket Office, Celtic Park, Glasgow, G40 3RE or [tickets@celticfc.co.uk](mailto:tickets@celticfc.co.uk). This will not affect your Season Ticket, which will continue for the duration of the season.

The terms and conditions for non-payment set out for Season Ticket instalments also apply for HCTS payments. Please note that we reserve the right to withdraw membership of the HCTS if you fail to make any required payment pursuant to the scheme as specified on the Club website from time to time.

**Payment will usually be taken prior to the match and you will not be given specific advance notice of this date.**

Payment dates will be published on [www.celticfc.net](http://www.celticfc.net) and announced via the Ticket Office Twitter Feed, [@celticfctickets](https://twitter.com/celticfctickets).

HCTS members will be charged in 3 instalments for any UEFA Champions League or UEFA Europa League 3-match packages that may be available.

Depending on the match, Season Tickets may be activated for Season Ticket Holders on the Home Cup Ticket Scheme rather than a separate ticket being sent. In the event that Season Tickets are activated, information will be on the website at [www.celticfc.net](http://www.celticfc.net).

Depending on the competition and the opposition, we cannot guarantee that your usual seat will be available for home cup matches. In such cases we will send you a ticket for an alternative seat. If this is not possible we will not charge you and may ask you to apply for a ticket.

The HCTS does not apply to home friendly matches, to matches where Celtic Park is being used as a neutral venue, or matches played at neutral venues such as domestic Cup Semi-Finals and Finals.

**Membership of the Home Cup Ticket Scheme will be taken into consideration in the allocation of domestic Cup Semi-Final and Final tickets. Membership of the Home Cup Ticket Scheme does not guarantee a ticket for domestic Cup Semi-Final and Final tickets.**

Payment will **NOT** be taken automatically for Semi Final/ Final tickets. Tickets must be purchased online, via the booking line or from the Celtic Ticket Office. Full sales arrangements for these matches will be detailed on the Club's website at [www.celticfc.net](http://www.celticfc.net).

If you are on the Season Ticket Automatic Renewal scheme, your account details must be the same for your HCTS payment as your Season Ticket payments. You cannot use two different bank accounts for these schemes.

A separate mandate must be completed for each Season Ticket (note this also applies to concessions). Only one client reference can be detailed on a single mandate.

If you wish to join the HCTS, please complete the form overleaf and return to Celtic Ticket Office, Celtic Park, Glasgow G40 3RE **ensuring that you detail your client reference on the mandate**. The Ticket Office will be unable to process mandates without this information being provided.



# INSTRUCTION TO YOUR BANK OR BUILDING SOCIETY TO PAY BY DIRECT DEBIT



Please fill in the whole form using a ball point pen and send it to:

**Celtic Ticket Office**  
**Celtic F.C. Limited**  
**Celtic Park**  
**Glasgow**  
**G40 3RE**

Service User Number

9	7	2	3	8	3
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Name(s) of Account Holder(s)


I would like to join the Home Cup Ticket Scheme

Bank/Building Society account number

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I would like to update my Direct Debit details for the Home Cup Ticket Scheme / Auto Renewal (if applicable)

Branch Sort Code

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**Instruction to your Bank or Building Society**

Please pay Celtic F.C. Limited Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Celtic F.C. Limited and, if so, details will be passed electronically to my Bank/Building Society.

Name and full postal address of your Bank or Building Society

To: The Manager	Bank/Building Society
Address	
Postcode	

Signature(s)	Date
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Client Ref.

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**OFFICE USE ONLY**

Signature(s)	Date
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Banks and Building Societies may not accept Direct Debit Instructions for some types of account

This guarantee should be detached and retained by the Payer.

**The Direct Debit Guarantee**

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit Celtic F.C. Limited will notify you 5 working days in advance of your account being debited or as otherwise agreed. If you request Celtic F.C. Limited to collect a payment, confirmation of the amount and date will be given to you at the time of the request
- If an error is made in the payment of your Direct Debit, by Celtic F.C. Limited or your bank or building society you are entitled to a full and immediate refund of the amount paid from your bank or building society — If you receive a refund you are not entitled to, you must pay it back when Celtic F.C. Limited asks you to
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.

